

The Best of Both Worlds

TotalCareSM Professional Integrated Services

In-house IT departments can sometimes get overwhelmed. Holman's of Nevada has the answer: **TotalCare Professional Integrated Services**.

As a Holman's **TotalCare** client, you are our main concern. **TotalCare** guarantees rapid, priority response at a very affordable price. Our factory-trained technicians hold certifications from Microsoft, Hewlett-Packard, Autodesk, CA, SonicWALL, Laserfiche and more, your assurance of the industry's highest professional standards.

Purchased in affordable blocks of time, **TotalCare** agreements allow us to work flexibly with your specific budget and needs, while saving you money over our hourly rate. Your **TotalCare** block may be used for the complete range of Holman's services, including:

Technical Support & Maintenance Solutions

- Priority emergency support (network server down, mission critical hardware/software failure)
- Preventative maintenance
- HP certified printer & plotter repair
- Troubleshooting
- Virus protection, data security, internet connectivity
- Remote server support

Network Solutions

- System planning, design, development
- Project installation, configuration
- Data center design, infrastructure
- WAN implementation
- Security
- Custom workstations and servers

CAD Services Solutions

- Discovery
- End-User Assessments
- Installation & Deployment
- Configuration
- Lunch & Learns
- Autodesk Product Support

TotalCare Professional Integrated Services from Holman's of Nevada – a small price to pay for peace of mind. For more information, call a Holman's advisor today.

HOLMAN'S
of Nevada, Inc.

www.holmansnv.com

30+ years
of
excellence

Las Vegas 702-222-1818
Reno 775-284-5691

Technology Solutions for 21st Century Business

TotalCare Professional Integrated Services

Holman's TotalCare vs. In-House Technician

Certified Specialists

Holman's technicians hold the most up-to-date industry certifications to guarantee the highest level of expertise. We pay for the certifications, you benefit from them.

AEC Industry Experts

Holman's has a vast knowledge of software and hardware within the AEC community. Our technicians are well-trained and aware of the newest innovations and technologies within the industry.

Faster Turnaround

We are local and offer remote support access, so our average technical problem takes less than two hours to solve.

Pay Only For What You Need

TotalCare is designed to save you time and money. We only charge the time from your pre-paid TotalCare block for the problem being serviced at hand. You pay only for a specific problem as you need it.

Client History Documentation

Just like your client history at a doctor's office, we'll create a chart detailing all of your system's issues and solutions. This will enable us to handle future problems in a faster and more efficient manner.

Vendor Partnerships

Our strong relationship with vendors allows us to be your centralized resource for all your hardware & software needs. Less time spent on the phone equals less downtime for your company.

Bottom Line

The average Holman's TotalCare client spends an average of \$8,000 - \$10,000 per year with us. An in-house technician would cost \$40,000 per year plus benefits, vacation, sick leave, etc. TotalCare from Holman's gives your company superior knowledge and service at a fraction of the price.



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