

Holman's Professional Services

TotalCareSM



Holman's offers three IT program variations. Whether you'd like a total IT partnership, proactive preventative maintenance, or just call us for emergencies, we have the pricing and service model to best fit your company.

<i>Responsive Program (Standard)</i>	<i>Proactive Program (Premium)</i>	<i>Managed Program (Ultimate)</i>
Reactive	Preventative	Partnership
<p>Built on the strength of our suite of tools and our renowned customer service, we respond rapidly to changes in the health of your network and applications, and to your requests for help. Efficient troubleshooting means that you remain up-and-running faster than ever.</p>	<p>With our proactive managed services solution, we can prevent many network failures. By combining regular preventative maintenance and comprehensive real-time monitoring of critical network and desktop devices, we ensure the reliability and stability of your IT investments.</p>	<p>Holman's provides complete IT support and management for a fraction of the price of traditional staffing. We reduce the business impact of IT failures by minimizing their occurrence, and any unforeseen issues are dealt with as a top priority. All aspects of your network are covered: security, data protection applications and hardware.</p>
Benefits	Benefits	Benefits
<ul style="list-style-type: none"> AutoTask client portal / Service history Guaranteed response time Monitor servers & Network devices Annual planning Annual executive reporting 	<ul style="list-style-type: none"> Includes Responsive Program Monitor workstations Server preventative maintenance Network device preventative maintenance Backup monitoring Semi-annual planning Quarterly executive reporting 	<ul style="list-style-type: none"> Includes Responsive & Proactive Program Predicable monthly billing 24x7x365 Remote monitoring Remote & onsite support Workstation preventative maintenance End user support & training Help desk access Quarterly planning & review Monthly reporting



HOLMAN'S
of Nevada, Inc.

www.holmansnv.com

30+ years
of
excellence

702-222-1818

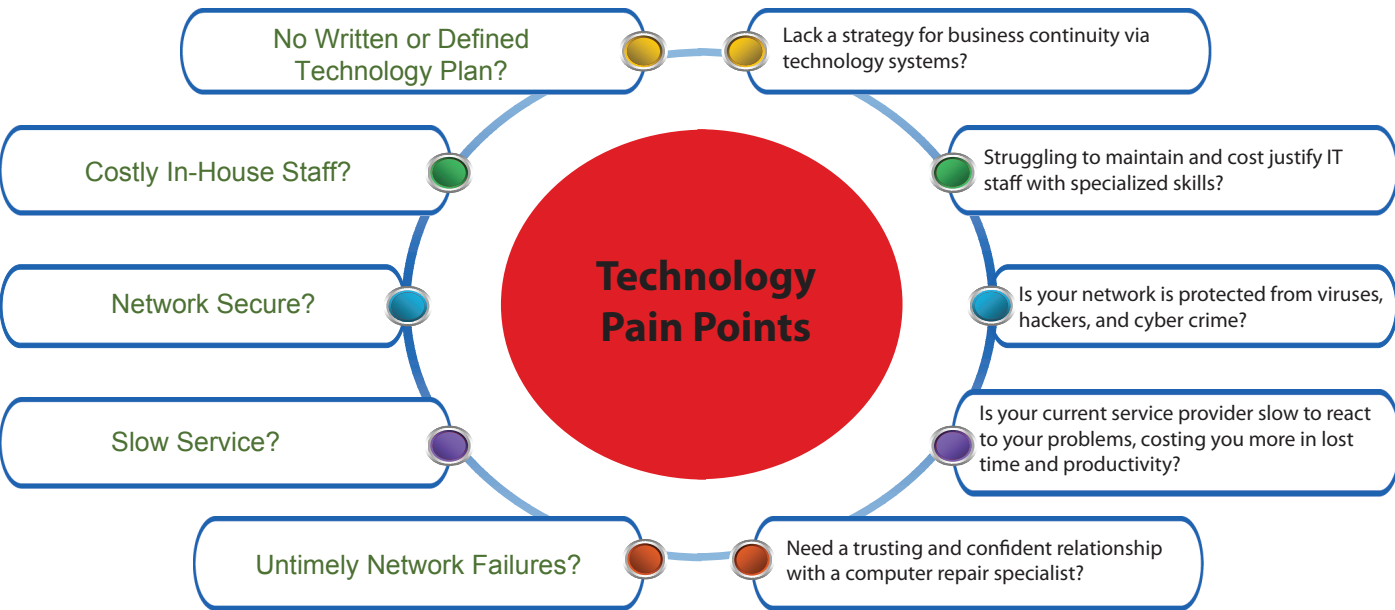
Technology Solutions for 21st Century Business



Your IT Infrastructure is Critically Important

Managing IT infrastructure doesn't have to be difficult or untimely. Holman's TotalCare Professional Services allows us to efficiently and quietly manage your IT investments; helping you to concentrate on your organizations' core competencies, productivity effectiveness, and competitiveness.

Do These Issues Plague Your Business?



140,000

hard drives crash in the United States every week

93%

of companies that lose their data for 10 days or more filed for bankruptcy within one year of the disaster

31%

of PC users have lost all of their files due to events beyond their control

50%

of businesses without data management for a year filed for bankruptcy immediately

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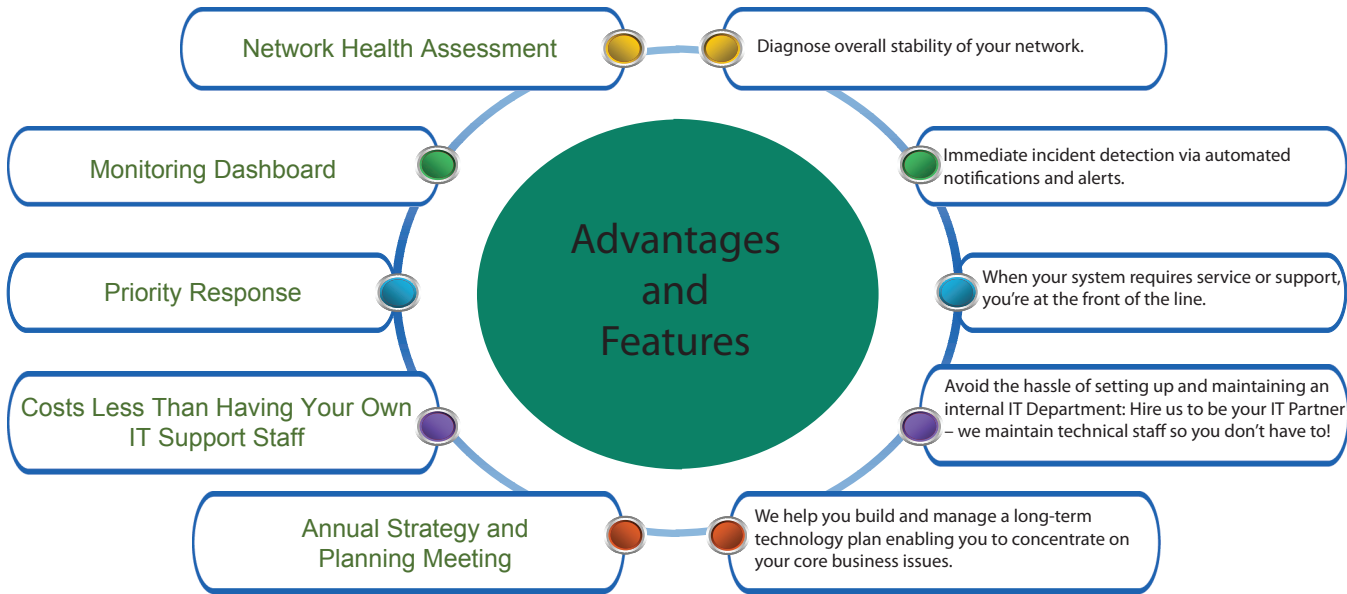
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When You Call, We Respond!

Like All Businesses, You Depend on Your Network

Have you ever needed to send an important email or access vital information, but the system or data was inaccessible? Traditional support models have you call for help, and wait for a technician to arrive and troubleshoot the problem. This model forfeits precious uptime for diagnosis, travel and repair - all on your dime. We've put an end to that.



A Prescribed Level of Support

Our enterprise-class IT support and monitoring capabilities dramatically reduce the time it takes to diagnose and resolve network problems or failures. This translates into increased employee and business productivity and cost savings. Many times, problems can be remedied without any negative effect on your IT system performance.



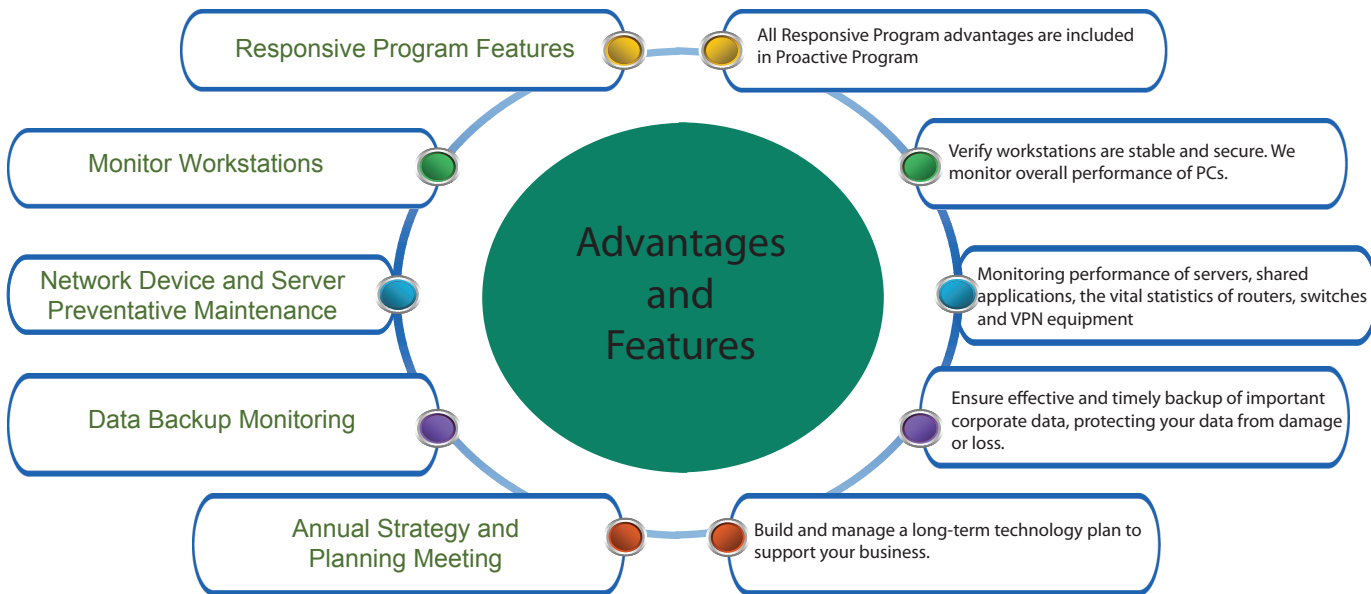
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An Ounce of Prevention... Is Worth a Pound of Cure.

We're an IT Partner, Not a Provider

We work hard to enhance and improve upon the manner in which your network helps you conduct business. Technology is a very important budget item and often poorly understood. Our expertise can help you reduce maintenance costs, increase service quality, and the overall reliability of your IT infrastructure.



Can You Predict What Will Fail and When?

Our Proactive Program is so effective, customers see immediate results. A regularly maintained network means fewer failures, yielding higher productivity and reducing support costs. At the same time, your exposure to security risks is dramatically lessened, and frustration from unstable IT resources almost vanishes. We enable customers to focus on their core business functions by minimizing computer network issues.



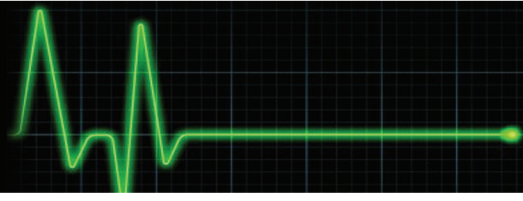
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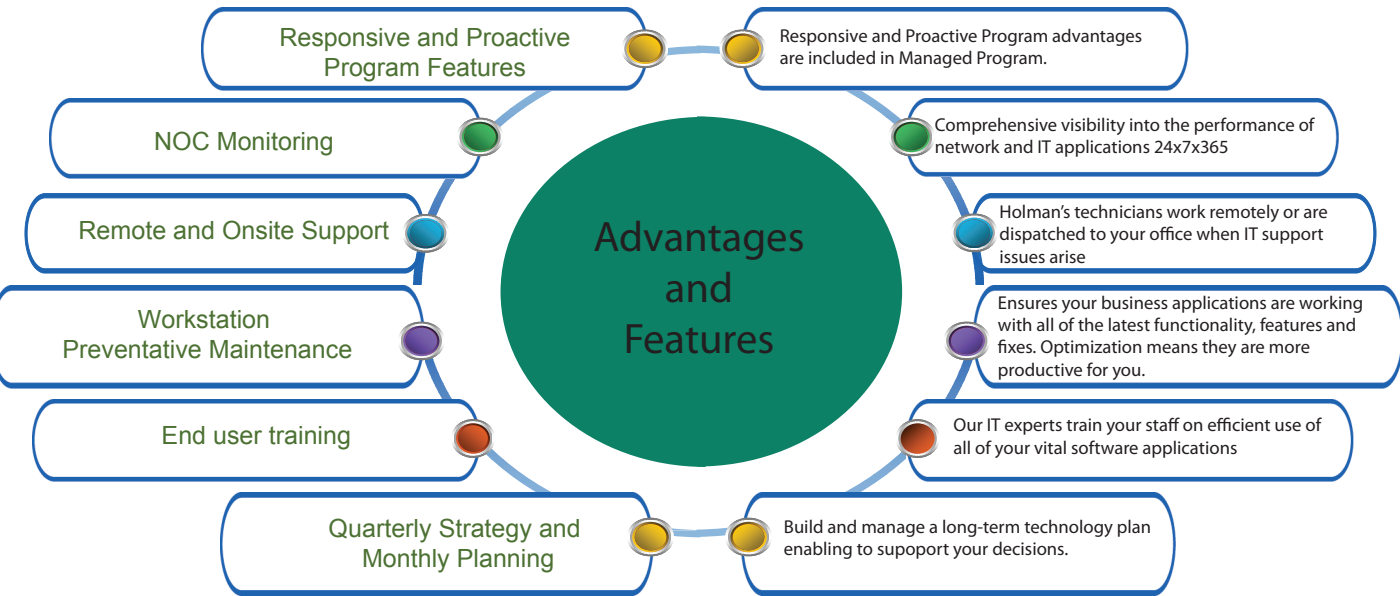
TotalCareSM Proactive Program



A True IT Partnership...

Total Network Peace of Mind

Your time is precious. IT system components are a critical enabler to your business and need regular attention to ensure predictable, optimal, and secure performance. Holman's fully managed program is the ideal solution for an organization that demands optimum network reliability and service.



Complete IT Support and Management

When you outsource the management of your important IT resources to Holman's, we look upon this as a partnership. Our comprehensive and professional approach means we are your IT department. By optimizing your network's performance, it will work at the peak efficiency and reliability levels that your business demands, allowing you to focus on running your business, not your network. Security, networking, data protection and user support - we handle it all for a single, predictable price.



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TotalCareSM Managed Program