

Autodesk is gradually transitioning new software purchases for our products to subscription options only. In the first phase of this transition, new seats of most standalone desktop software products will generally be available only as a [Desktop Subscription](#) beginning February 1, 2016.

Throughout this transition period, Autodesk and our partners will work with customers to make this transition as smooth as possible (and to deal with exceptional situations accordingly), and will provide as much advance notice as possible so that customers can anticipate and plan for these changes. The following FAQ has been prepared to address any questions about this transition.

## Table of contents

<b>1. Overview</b>	<b>3</b>
1.1 What is changing?	3
1.2 Who is impacted by these changes?	3
1.3 What products are affected?	3
1.4 Does this change apply to Autodesk Suites such as the Autodesk Design and Creation Suites?	3
1.5 Why is Autodesk discontinuing some perpetual licenses?	4
1.6 Does this affect existing software purchased under a perpetual license?	4
1.7 How will this change impact Maintenance Subscription customers?	4
1.8 How will Autodesk ease this transition for customers?	4
1.9 Are there any changes to Cloud Service Subscription?	4
<b>2. Desktop Subscription</b>	<b>5</b>
2.1 What is Desktop Subscription? Does Desktop Subscription use the cloud to store applications and data?	5
2.2 What are the key features/benefits of Desktop Subscription licenses?	5
2.3 Currently not all Autodesk products are available as Desktop Subscription. What is the timeline for making these products available?	5
2.4 Is it possible to get networked capabilities with Desktop Subscription?	5
2.5 Is Autodesk making any changes to Desktop Subscription as part of this transition?	5
<b>3. Maintenance Subscription</b>	<b>5</b>
3.1 What is Maintenance Subscription	5
3.2 What happens if I am a current Maintenance Subscription customer?	5
3.3 What happens if a Maintenance Subscription expires?	6
3.4 Will Maintenance Subscription customers be able to cross-grade a perpetual license and remain on Maintenance Subscription?	6
3.5 Will Autodesk support previous version (PV) rights under Desktop Subscription?	6
3.6 How long can current Maintenance Subscription customers remain on Maintenance Subscription?	6
3.7 Will existing Maintenance Subscription customers be able to add additional seats under Maintenance Subscription after February 1, 2016?	6
3.8 What happens if a customer with a perpetual license chooses to discontinue Maintenance Subscription?	6
<b>4. General Questions</b>	<b>6</b>
4.1 How will this change affect customers in Government, Education, and others who are unable to utilize electronic delivery or web-accessed software?	6
4.2 How will these changes affect education customers?	6
4.3 Will Autodesk offer Previous Versions (PV) under Desktop Subscription?	7
4.4 How will this change impact Enterprise Business Agreement customers in the near term?	7
4.5 What will happen to customers with Enterprise Business Agreements that include perpetual rights to their software when the agreement ends?	7
4.6 Will customers with an Enterprise Business Agreement be able to add new perpetual licenses to their agreement?	7
4.7 Where can Enterprise customers get more information?	7

## 1. Overview

### 1.1 What is changing?

Effective January 31, 2016 Autodesk will discontinue selling new perpetual (standalone or network) licenses of most standalone products. New licenses for these products will be available for multi-year, annual, quarterly or monthly terms. Active Maintenance Subscription agreements on previously purchased perpetual licenses will continue to be renewable.

### 1.2 Who is impacted by these changes?

Any company or individual who wishes to purchase new software licenses of most standalone Autodesk products after January 31, 2016 will only have the option to purchase as Desktop Subscription or term-based licenses.

If you are a customer with an active Maintenance Subscription contract(s), see section 3 for details on licenses, benefits and purchasing options. If you are on an Autodesk Enterprise Business Agreement or a customer who is unable to utilize electronic delivery or web-accessed software, please refer to General Questions in Section 4.

### 1.3 What products are affected?

Autodesk plans to discontinue the sale of new perpetual licenses in all countries globally where Autodesk software is available for most standalone desktop software products including (but not limited to) the following products:

- Autodesk 3ds Max
- Autodesk AutoCAD
- AutoCAD LT
- AutoCAD for Mac
- AutoCAD LT for Mac
- AutoCAD Architecture
- AutoCAD Electrical
- AutoCAD Mechanical
- Autodesk InfraWorks
- Autodesk Inventor
- Autodesk Inventor Pro
- Autodesk Inventor LT
- Autodesk Maya
- Autodesk Maya LT
- Autodesk Mudbox
- Autodesk MotionBuilder
- Autodesk NavisworksSimulate
- Autodesk Navisworks Manage
- Autodesk Revit Architecture
- Autodesk Revit MEP
- Autodesk Revit Structure
- Autodesk Revit LT

### 1.4 Does this change apply to Autodesk Suites such as the Autodesk Design and Creation Suites?

New perpetual licenses for [Autodesk Design & Creation Suites](#) and other suite offerings will continue to be offered beyond February 1, 2016. Any transition to a subscription-only based offering for Suites will be communicated well in advance.

### 1.5 Why is Autodesk discontinuing some perpetual licenses?

With this change, Autodesk is continuing its transition to subscription-based products, which offer customers a lower entry price, greater choice of tools and the ability to pay-as-you-go. With its shift away from software “ownership” or perpetual licenses, Autodesk plans to continually innovate and improve its Desktop Subscription products, more tightly integrating them with cloud services, allowing accessibility from multiple devices and at any time, make them easier to deploy and manage, and reduce file compatibility issues.

### 1.6 Does this affect existing software purchased under a perpetual license?

No, if a customer already has a perpetual license or purchases a new perpetual license at any time before February 1, 2016, that license doesn't go away. They still retain the perpetual license to that software and can continue to use it in accordance with their perpetual license agreement. If the software product is covered by Maintenance Subscription, they will also continue to receive their Maintenance Subscription benefits.

### 1.7 How will this change impact Maintenance Subscription customers?

Customers with current Maintenance Subscription contracts after February 1, 2016, will retain the option to renew Maintenance Subscription for the affected products (and receive corresponding benefits). The elimination of perpetual licenses on Feb. 1, 2016 only impacts the ability to make new purchases of new perpetual licenses.

Current Maintenance Subscription customers that want to use network user licensing will have the option to purchase new term based licenses and share these licenses on a network server with previously purchased perpetual network licenses. This option gives customers the ability to continue to receive subscription benefits such as software updates and usage flexibility and share their existing perpetual licenses and new term based licenses on a network server.

Autodesk Enterprise Token Flex and Autodesk Multi-Flex licensing options (offered with Enterprise Business Agreements) will continue to be available to enterprise customers.

### 1.8 How will Autodesk ease this transition for customers?

Autodesk is doing several things to make the transition to Desktop Subscription as smooth as possible for customers:

- Providing the time needed to assess options and make plans by providing a full year of advance notice of changes to come
- Allowing Maintenance Subscribers to continue to renew their Maintenance Subscriptions and receive/access the benefits of their Maintenance Subscription
- Making Autodesk Account the one place to manage all of your products, subscriptions and services
- Providing the ability to lock in your subscription rate by introducing the option of a multi-year Desktop Subscription offering
- Continuing to offer Autodesk Suites as a perpetual license

### 1.9 Are there any changes to Cloud Service Subscription?

Separately purchased Cloud Service Subscription offerings, such as BIM 360, PLM 360 or Fusion 360, are not impacted. Cloud services that are included with offerings as Maintenance Subscription and Desktop Subscription benefits will continue to be included in those offerings.

## 2. Desktop Subscription

### 2.1 What is Desktop Subscription? Does Desktop Subscription use the cloud to store applications and data?

Desktop Subscription gives access to Autodesk software—the same full version as with a perpetual license—but with a flexible, pay-as-you-go approach for a software budget that's easier to manage. Desktop Subscription provides benefits such as Basic Support, access to the latest software and product enhancements, and in some cases, access to select cloud services. The desktop software application delivered through Desktop Subscription as well as associated user data continue to be stored on a local machine, and any usage of included Autodesk cloud services is optional.

### 2.2 What are the key features/benefits of Desktop Subscription licenses?

Desktop Subscription grants license holders the right to use the software for a specified period of time with the option to renew their contract for additional payments. Customers who purchase a Desktop Subscription receive benefits such as Basic Support, options for more advanced support, access to the latest software and product enhancements, and in some cases, access to select cloud services.

### 2.3 Currently not all Autodesk products are available as Desktop Subscription. What is the timeline for making these products available?

Desktop Subscription, where currently unavailable, will be introduced during the transition. Any new product or service introduced during this time will be available only as Desktop or Cloud Subscription.

### 2.4 Is it possible to get networked capabilities with Desktop Subscription?

Autodesk plans to make it possible for current Maintenance Subscription customers with network user licenses to purchase term-based licenses, and share these licenses on a network server.

### 2.5 Is Autodesk making any changes to Desktop Subscription as part of this transition?

Autodesk plans to introduce a new multi-year Desktop Subscription in March 2015.

## 3. Maintenance Subscription

### 3.1 What is Maintenance Subscription

Maintenance Subscription ensures a perpetual license holder receives term-based benefits such as Basic Support, options for more advanced support, access to the latest software and product enhancements, and in some cases, access to select cloud services. A Maintenance Subscription agreement must be applied to a separately purchased perpetual license.

### 3.2 What happens if I am a current Maintenance Subscription customer?

Current maintenance customers will continue enjoying the benefits of Maintenance Subscription so long as they continue to renew.

Current Maintenance Subscription customers that want to use network user licensing will have the option to purchase new term based licenses and share these licenses on a network server with previously purchased perpetual network licenses. This option gives customers the ability to continue to receive subscription benefits such as software updates and usage flexibility and share their existing perpetual licenses and new term based licenses on a network server.

Autodesk Enterprise Token Flex and Autodesk Multi-Flex licensing options (offered with Enterprise Business Agreements) will continue to be available to enterprise customers.

### **3.3 What happens if a Maintenance Subscription expires?**

Autodesk will be reviewing Subscription renewal policies before January 31, 2016 and will communicate any changes well in advance of the effective date. Multi-year Maintenance Subscription discounts will no longer be offered.

### **3.4 Will Maintenance Subscription customers be able to cross-grade a perpetual license and remain on Maintenance Subscription?**

Autodesk will be reviewing cross-grade policies before January 31, 2016 and will communicate any changes well in advance of the effective date.

### **3.5 Will Autodesk support previous version (PV) rights under Desktop Subscription?**

Autodesk understands the value our customers gain from access to use prior versions. Autodesk intends to make previous version benefits available for Desktop subscribers in the future.

### **3.6 How long can current Maintenance Subscription customers remain on Maintenance Subscription?**

While Autodesk is announcing our plans to discontinue the sale of new perpetual seats, we are not eliminating Maintenance Subscription. Maintenance Subscription customers that remain in good standing on their Maintenance contracts can expect to remain on Maintenance for the foreseeable future. The multi-year Maintenance Subscription discount will no longer be offered.

### **3.7 Will existing Maintenance Subscription customers be able to add additional seats under Maintenance Subscription after February 1, 2016?**

Once Autodesk has discontinued sales of new perpetual seats for a product, customers will only have the option to renew Maintenance Subscription contracts for previously purchased products. No new Maintenance Subscription contracts can be started after January 31, 2016 for affected products. In addition, the multi-year Maintenance Subscription discount will also be eliminated.

### **3.8 What happens if a customer with a perpetual license chooses to discontinue Maintenance Subscription?**

Customers with expired maintenance subscriptions can continue using their perpetual licenses; however they will lose Subscription benefits such as updates, technical product support, flexible license rights, and cloud services. Autodesk will be reviewing Subscription renewal policies before January 31, 2016. Changes will be communicated ahead of when they become effective. Once the opportunity to renew a Maintenance Subscription passes, customers will have to purchase a Desktop Subscription. Customers will not be able to renew a Maintenance Subscription after they have allowed it to lapse.

## **4. General Questions**

### **4.1 How will this change affect customers in Government, Education, and others who are unable to utilize electronic delivery or web-accessed software?**

Autodesk is committed to finding solutions that will ease the transition to subscription-based models. Throughout this transition, we will work with our partners and customers to ensure that these changes do not prevent the purchase and use of Autodesk software.

### **4.2 How will these changes affect education customers?**

The discontinuation of new perpetual licenses does not impact education customers. Qualified academic institutions, students and educators will continue to have free access to Educational Licenses. For more information, please visit <http://www.autodesk.com/education/free-software/all>

**4.3 Will Autodesk offer Previous Versions (PV) under Desktop Subscription?**

Autodesk understands the value our customers gain from access to use prior versions. Autodesk intends to provide previous version benefits for all subscribers in the future.

**4.4 How will this change impact Enterprise Business Agreement customers in the near term?**

Customers who currently have an Enterprise Business Agreement with Autodesk for the Enterprise Flex, Multi-Flex or Token Flex Offerings will see no immediate change to the terms or benefits of their agreements.

**4.5 What will happen to customers with Enterprise Business Agreements that include perpetual rights to their software when the agreement ends?**

Customers with an Enterprise Business Agreement that includes perpetual rights to their software may exercise their rights to receive those perpetual licenses at the end of their agreement, or they may choose to renew those perpetual licenses under Maintenance Subscription at that time.

**4.6 Will customers with an Enterprise Business Agreement be able to add new perpetual licenses to their agreement?**

Starting Jan 31, 2016, customers that wish to add new perpetual licenses to their agreement will have the option to purchase additional term-based network licenses, or Desktop Subscription licenses, as desired. Multi-Flex customers will have the option of leveraging the “buffer” to pay for any incremental license needs per the terms of their agreement.

**4.7 Where can Enterprise customers get more information?**

Customers with an Enterprise Business Agreement contract should speak directly with their Autodesk Account Executive for more information about the perpetual license transition and how it will affect them.