

Questions and Answers

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What is the conceptual design and feasibility evaluation service?

The conceptual design and feasibility evaluation service enables users to publish, store, and manage large models in the cloud. Users can invite authorized team members to access, download, and edit shared models and scenarios simultaneously, and review multiple project proposals more securely without sending files via email or external hard drives.

When will the conceptual design and feasibility evaluation service be available?

The conceptual design and feasibility evaluation service is available as of June 18, 2012.

In what languages is the conceptual design and feasibility evaluation service available?

The conceptual design and feasibility evaluation service is available in English, Brazilian Portuguese, Japanese, French, German, Russian, and simplified Chinese.

How do I buy a license to the conceptual design and feasibility evaluation service?

Customers with an active Subscription to Autodesk Infrastructure Modeler, the Infrastructure Design Suite Premium or Ultimate Edition or the Building Design Suite Ultimate Edition have access to the conceptual design and feasibility evaluation service as part of their Subscription entitlement. The conceptual design and feasibility evaluation service is only compatible with Autodesk Infrastructure Modeler 2013.

How can I access the conceptual design and feasibility evaluation service?

The conceptual design and feasibility evaluation service is accessible from within the user interface of the Infrastructure Modeler 2013 desktop product. Prior to accessing the service, you will need to download the Autodesk® 360 Infrastructure Modeler add-in from the Subscription Center for account activation.

How do I start sharing models in the cloud?

Specific to this service, you first need to set up an Autodesk 360 Infrastructure Modeler account. Simply send an email to aim360.setup@autodesk.com and specify the following information in your request:

1. **A name for your account.** An account name can simply be your company name, a group within your company, your corporate domain name, or any other identifier. Note: you may request one account per Autodesk Infrastructure Modeler Subscription contract number.
2. **The email address associated with your Subscription Center account.**
3. **Your Autodesk Subscription contract number.** Please provide the contract number of the Autodesk Subscription contract that includes Autodesk Infrastructure Modeler 2013.

Allow two business days for account setup. Once your account is established, you will receive an email from aim360.noreply@autodesk.com. Please add this address to your trusted senders list so that important emails do not land in your junk mail folder.

How much cloud storage do I get with my license to the conceptual design and feasibility evaluation service to store my models?

Customers who sign up to use the conceptual design and feasibility evaluation service will receive 25 gigabytes of cloud storage to store models. Customers with several users on one contract will benefit from pooled cloud storage whereby 25 gigabytes of storage is added for each user. For example, if you have a Subscription contract with ten (10) Infrastructure Modeler 2013 users, you would receive a cumulative total of 250 gigabytes of cloud storage to store models.

How does the conceptual design and feasibility service differ from Project Galileo Online, which is currently on Labs?

While both offer similar functionality, Project Galileo Online and the conceptual design and feasibility evaluation service are separate entities. Users of the conceptual design and feasibility evaluation service will not be able to share models with Project Galileo Online users.

How can I get additional information about the conceptual design and feasibility evaluation service?

To get more information about the conceptual design and feasibility evaluation service go to the [Wiki help site](#).

What are the benefits of using the conceptual design and feasibility evaluation service?

- Infrastructure-scale model storage -Store your Autodesk Infrastructure Modeler models in the cloud and access them anytime or anywhere. Help bypass the need to invest in expensive hardware or maintain file transfer systems.
- Access infrastructure models anywhere-Support feasibility evaluation by making proposals more readily accessible to team members and stakeholders outside your firewall. Users can visualize early-stage design concepts more accurately in the context of the existing environment helping to provide insight into potential impacts.
- Share and collaborate more securely-Improve project quality and results with capabilities that enable permissions-based multi-user collaboration from anywhere. Make edits and share ideas with other team members in a more secure and safe environment.

Can I share my models with the general public?

At this time, you can only share models with other Autodesk Infrastructure Modeler 2013 users who also have access to the conceptual design and feasibility evaluation service.

What are the system requirements for the conceptual design and feasibility evaluation service?

The conceptual design and feasibility evaluation service requires network connectivity to reach the service. Additionally, users will need to comply with the system requirements for Autodesk Infrastructure Modeler 2013. Find out the [system requirements for Infrastructure Modeler](#) online.

How do I get support for the conceptual design and feasibility evaluation service?

You can receive support for the conceptual design and feasibility evaluation service via the same Autodesk Support website and tools you use today. For more information about support benefits or to submit an issue, please visit the [Autodesk Subscription](#) page.

Are there sample models or tutorials I can download?

Autodesk Infrastructure Modeler 2013 comes with a preloaded sample model, called Tiny Town. This model can be used to learn how to use the conceptual design and feasibility evaluation service.

Can I edit an Infrastructure Modeler model in the cloud?

Editing of models stored in the cloud is done by syncing models to Autodesk Infrastructure Modeler 2013 on the desktop, making appropriate changes, then re-syncing those changes, which get uploaded back to the cloud. Once the models have been synced between the desktop and the cloud, only changes to the models will be synced upon editing the models.

Is there a limit to the size of the models that can be shared via the conceptual design and feasibility evaluation service?

The cumulative size of all models stored cannot exceed the storage capacity for that account.

Is there a limit to the number of models that can be shared via the conceptual design and feasibility evaluation service?

No, there is no limit to the number of models that can be shared via the conceptual design and feasibility evaluation service.

Does it cost me anything to share my models via the conceptual design and feasibility evaluation service?

No, any conceptual design and feasibility evaluation service user can be invited to share models with any authorized user without incurring additional costs.

Is there a limit to the number of people I can share my models with?

No, you can share models stored on the conceptual design and feasibility evaluation service with as many other authorized users of this service as you would like.

I don't want others to be able to edit the models I share. Can I share my models with read-only access?

Yes, models stored on the conceptual design and feasibility evaluation service can be shared with read-only access.

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